

# Rugby VIC Event Refund Policy

## 1. PURPOSE

This policy outlines the terms and conditions under which a team may request a refund for payments made via Rugby Xplorer. It includes the process to request a refund, circumstances under which a refund will be granted, and the timeline for processing approved refunds in accordance with the event dates.

## 2. SCOPE

This policy applies exclusively to refunds for Rugby VIC (RV) event entry fees. Refunds for fees charged by RV-affiliated clubs or Rugby Australia (RA) Insurance are subject to the policies of the respective clubs or RA

## 3. REFUND ELIGIBILITY CRITERIA

RV will provide a refund under the following circumstances:

**3.1 Cancelled Event** In the event that the competition is cancelled, or there are insufficient teams to fulfil a pool/division age group, a full refund will be issued.

**3.2 Team Withdrawal Teams** may be eligible for a refund if they withdraw from the event within the following specified periods

- **Before Registration Closes:** 50% Refund
- **After Registration Closes:** 0% Refund

## 4. EVENT-SPECIFIC DATES AND PRICES

### 4.1 Melbourne 7's

- **Location:** Casey Fields, Cranbourne
- **Event Dates:** Sat October 11 (Seniors) and Sun October 12 (Juniors)
  - **Team Entry Fee:**
    - **Seniors:** \$485.00 (including Insurance)
    - **Juniors:** \$375.00 (including Insurance)
- **Registration Deadline:** Friday October 3

### Refund Schedule for Melbourne 7's

- **Before October 3:** 50% Refund
- **After October 3:** 0% Refund

#### 4.2 Goldfields 7's

- **Location:** Epsom Huntley Reserve, Bendigo
- **Event Dates:** Sat October 25 to Sun Oct 26
- **Entry Fee:**
  - **Seniors:** \$730.00 (including Insurance)
  - **Juniors:** \$560.00 (including Insurance)
- **Registration Deadline:** Friday October 17

#### Refund Schedule for Melbourne 7's

- **Before October 17:** 50% Refund
- **After October 17:** 0% Refund

### 5. REFUND REQUEST PROCESS

To request a refund, teams must submit a written request via Rugby Xplorer or through the official RV contact channels. Refund request must be made by the specified deadlines outlined in Section 4.

### 6. REFUND PROCESSING TIMELINE

Once a refund request is approved, RV will process the refund in line with event timelines, ensuring that funds are returned within a reasonable period before or after the event date.

### 7. ADDITIONAL INFORMATION

RV is only authorized to refund entry fees charged by RV. Refunds for other fees (such as club-specific fees or RA insurance fees) are subject to the respective policies of the club or RA.